



DUATS FLYER



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CSC DUATS Frequently Asked Questions

What is DUATS?

DUATS is a service that provides pilots with aviation weather, graphics and the ability to plan and file flight plans over the Internet or a toll free number.

Is DUATS free?

Yes! DUATS is funded by the U.S. Federal Aviation Administration (FAA) for the use of U.S. pilots. Typically, pilots with an airman certificate and current U.S. medical certificate will be able to automatically obtain access to DUATS.

Is weather by DUATS considered an official briefing?

Yes. A DUATS route briefing contains the same elements as a route briefing which is provided by an FAA Briefer. The briefing is recorded by DUATS, and your receipt of the data can be proven, should the need arise. (Of course, this requires you to sign on to DUATS using your own DUATS access code or personal access code!) DUATS is paid for by the FAA, and is certified by the FAA for pre-flight briefings.

How do I sign up?

Most pilots should be able to register for CSC DUATS online, using the *New User Registration* button on the sign on page. If you find that you are unable to register online, please read the information below.

The database that DUATS uses to validate initial registrations is provided by the FAA, and may not be up to date. If you recently obtained a medical certificate, or a medical certificate and student pilot certificate, or if your medical certificate lapsed even for a short period of time, your information may not be in the most recent data provided by the FAA.

To be added to the CSC DUATS database of eligible pilots, please send CSC the following information:

Pilots	Copy of airman and medical certificates
Student Pilots	Copy of medical/student pilot certificate
Flight Instructors w/o Current Medicals	Copy of airman certificate and current flight instructor certificate
Aviation Ground Instructors (AGI)	Copy of current AGI certificate
Glider Pilots and Balloon Pilots	Copy of airman certificate
Sport Pilots	Copy of sport pilot certificate plus medical certificate or current U.S. drivers license.
Recreational Pilots	Copy of recreational pilot and medical certificates
Ultralight Pilots	Copy of U.S. Ultralight Association (USUA) registration card, showing registration number

Include a cover page indicating that you would like access to DUATS. Please also include how to get in touch with you by e-mail, fax, and/or phone.

You may send this information to CSC by e-mail, fax, or postal mail:

Email Send the information, including a readable, scanned-in image of your certificate(s) in jpg or gif format to register@duats.com. Please do not send other image formats. If you are sending more than one image, send each image as a separate e-mail attachment – do not use zip or other archive formats.

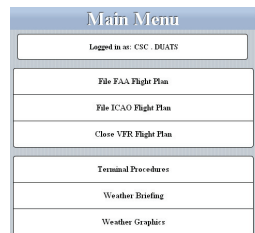
Fax Send a fax to 1-703-818-4593.

Mail Send your information to: FAA DUATS Program – NMOC Computer Sciences Corporation
15000 Conference Center Drive
Chantilly, VA 20151-3808

How do I access CSC DUATS?

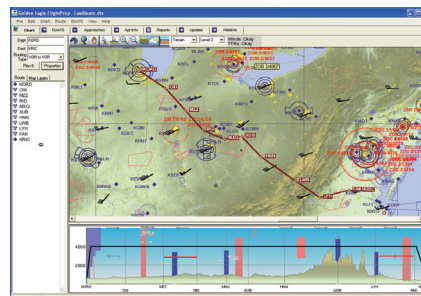
CSC DUATS is accessible via

1. Web-enabled mobile phones, such as Android, iPhone, BlackBerry, and Windows phones.
2. Any computer with an Internet connection and a web browser such as Internet Explorer, Firefox, Safari, or Chrome.
3. Any Windows computer that can run Golden Eagle FlightPrep® (GEFP), a FREE advanced graphical user interface which allows users to plan and plot their route of flight overlaying aviation, navigation and weather information. GEFP requires a connection to the Internet or a dial up modem.



CSC DUATS Mobile

CSC DUATS Web



CSC DUATS Golden Eagle FlightPrep®

Please retain your DUATS Newsletters for future reference.

DUATS...Still the Fastest Way into the Air and Still Free

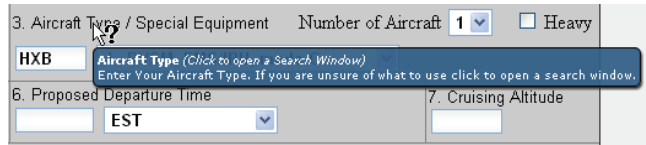
Data line: 800-767-9989
Tech Support: 800-345-3828 press number 4
FAX: 703-818-4723
Internet Telnet: direct.duats.com
Internet Web: <http://www.duats.com>
Secure Web: <https://www.duats.com>
Mobile: <http://www.duats.com/mobile>

Does CSC DUATS have an App?

CSC DUATS does not require an app. Use your favorite web browser on your mobile device and/or tablet device and the CSC DUATS website will reformat the output to your screen size. When using a mobile phone or other mobile device with a smaller screen, you may want to use www.duats.com/mobile for a better user experience.

Is there help available for your web site?

A complete web user's manual is available from the drop down menu on the web site. In addition, each page on the website has "mouse over tool tip help." By moving your mouse pointer over the title of an entry box and keeping it there for a few seconds, you will see a help popup box appear (See below). In addition, if more help is available for that entry box, a click on the title will get you additional help.



3. Aircraft Type / Special Equipment Number of Aircraft: 1 Heavy

HXB Aircraft Type (Click to open a Search Window)
Enter Your Aircraft Type. If you are unsure of what to use click to open a search window.

6. Proposed Departure Time: EST 7. Cruising Altitude

I haven't used CSC DUATS in a while. How do I get my access code and/or password?

Go to www.duats.com and follow the "Forgot Your Password?" or "Forgot Your Access Code?" link. You will need to have your pilot certificate number handy.



DUATS Users Login

Access Code: 7038185889

Password:

Forgot Your Password? [Reset Password](#)
Forgot Your Access Code? [Retrieve Access Code](#)

Use SSL Encryption

SECURE
DATA ENCRYPTED
network solutions

I am still having problems, what do I do?

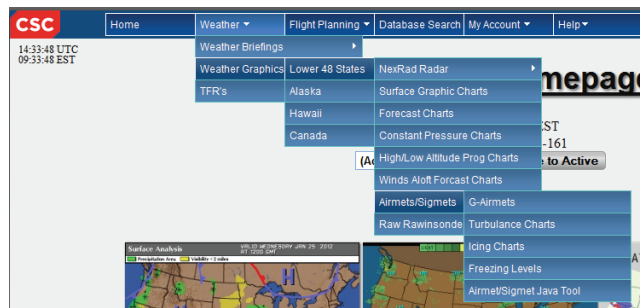
Our 24/7 help desk will provide you help on any problem or question you have. They can be reached by calling our toll-free line at 1-800-345-3828.

How far in advance can I file my flight plan? Can I modify my flight plan after I have submitted it to DUATS?

You can file a flight plan up to 23 hours and 59 minutes before departure. The flight plan will stay in the CSC DUATS system until it is transmitted to the appropriate center 120 minutes before departure for IFR flight plans and 60 minutes before departure to the flight service station for VFR flight plans. These transmittal times may change upon direction from the FAA. Until they are transmitted, you may log in to the CSC DUATS system and cancel or modify them, however if they have been transmitted, then you must contact the center or the flight service station for any cancellations or modifications.

New Graphics Added to AIRMETS/SIGMETs Section

In addition to the G-AIRMETS and AIRMET/SIGMET graphics, Turbulence, Icing and Freezing level charts have been added to AIRMETS/SIGMETs Section of the Lower 48 States graphics. These will be from the NWS ADDS site and help visualize these conditions. These graphics are also available via links in the route briefing output in the CSC DUATS briefing. The textual AIRMETS and SIGMETs are included in the CSC DUATS alphanumeric full route briefing and in the abbreviated briefing by request.



An **AIRMET**, or **Airmen's Meteorological Information**, is a concise description of weather phenomena that are occurring or may occur along an air route that may affect aircraft safety. Compared to SIGMETs, AIRMETS cover less severe weather: moderate turbulence and icing, surface winds of 30 knots, or widespread restricted visibility.

AIRMETS are valid for six hours. NOTE: AIRMETS no longer apply only to "light aircraft;" Airmets are intended for *all* aircraft.

There are three types of AIRMETS, all identified by letter: S (Sierra), T (Tango), and Z (Zulu).

AIRMET SIERRA – Mountain obscuration or IFR ceilings less than 1000 feet and/or visibility less than 3 miles affecting over 50% of the area at one time; extensive mountain obscuration

AIRMET TANGO (Turbulence) moderate turbulence, sustained surface winds of 30 knots or more

AIRMET ZULU (Icing) moderate icing, freezing levels

For an authority to issue an AIRMET, applicable conditions must be widespread. "Widespread" means that the applicable area covers at least 3,000 square miles. Because conditions across the forecast period can move across the area, it is possible that only a small portion of the area is affected at any time.

AIRMETS are routinely issued for six hour periods beginning at 0145Z during Central Daylight Time and at 0245Z during Central Standard Time. AIRMETS are also amended as necessary due to changing weather conditions or issuance/cancellation of a SIGMET.

SIGMET, or **Significant Meteorological Information**, is a weather advisory that contains information concerning flight safety. There are two types of SIGMETs, convective and non-convective. The criteria for a non-convective SIGMET to be issued are severe or greater turbulence or severe or greater icing over a 3,000-square-mile area or IMC conditions over a 3,000-square-mile area due to dust, sand, or volcanic ash.

SIGMET is a forecast valid for up to four hours. They are assigned an alphabet designator from N (November) through Y (Yankee), excluding S and T.

A **Convective SIGMET** is issued for convection over the Continental U.S. Convective SIGMETs are issued for an area of thunderstorms affecting an area of 3,000 square miles or greater, a line of thunderstorms at least 60 nm long, and/or severe or embedded thunderstorms affecting any area that are expected to last 30 minutes or longer. A Convective SIGMET is valid for 2 hours and they are issued every hour + 55 minutes.

Distribution Schedule

SIGMETs, both WST and WS, are distributed unscheduled.

AIRMET data is distributed as a scheduled product at 0145Z and every 6 hours thereafter, and any updates or amendments issued between scheduled periods will be a complete replacement for the previously issued AIRMET.