

# DUATS **Flyer**

Special AOPA Edition

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## ONGOING SUCCESS OF GTE DUATS....

Yes, we are still here, and continuously improving our services for the pilot community. Don't be misled by any rumors you might have heard or any misleading ads you may have read. GTE DUATS is still alive and kicking!

On Wednesday, August 5, 1998 GTE took steps in upgrading the DUATS service. You will now find the system more reliable and much faster than ever before. The new service will provide the pilot community with the quality and excellence it has come to expect from GTE DUATS.

We thought you might be curious about what goes on behind the scenes at GTE DUATS to achieve these improvements in service. The development team of Martin Anilane, Robert Ashley, Anwar Belayachi, Alan Bolstridge, Ernest Capitolo, Marcia Gojan, Shu Hou, Sandra Jenks, Dick Kramer, Dan Lam, Doug McEwan, Farhood Moslehi, Teresa Narvaez, Leslie Norko, Robert Robertson, Ed Rodatus, and Trang Tudo, worked tirelessly to insure that the GTE DUATS system upgrade was achieved with minimum impact to all of you in the pilot community.

The team planned the system upgrade carefully, taking into account the numerous distinct types of interfaces connecting to GTE DUATS, i.e., the critical interfaces to you, our users, as well as the interfaces to the FAA National Airspace System. We accomplished a smooth transition at the time of upgrade, ensuring that pilot information was kept secured with no data loss.

"Practice does make perfect" as the saying goes. Because uninterrupted service was a major goal of the GTE DUATS upgrade team, several dry run



Front Row: Trang Tudo, Dan Lam, Marsha Gojan, Robert Ashley, Sandra Jenks, Robert Robertson. Top Row: Dick Kramer, Doug McEwan, Marty Anilane, Alan Bolstridge, Leslie Norko, Farhood Moslehi, Anwar Belayachi, Ernie Capitolo, and Ed Rodatus. Not Available: Shu Hou and Teresa Narvaez

Please retain your DUATS Newsletters for Future Reference.

### **DUATS...Still the Fastest Way into the Air & Still Free**

Download the latest version of the Cirrus software 2.2 from either the Internet or place your order by calling 1-800-345-3828 or 1-703-818-4634

Data line: 800-767-9989

Tech support: 800-345-3828 press number 4 after operator

Internet Telnet: duats.gtefsd.com

Internet Web: <http://www.duats.com>

practices were staged before the actual upgrade. To further minimize impact to users, the dry runs and the actual system cutover to the upgraded hardware and software were performed during off peak hours eliminating any service interruption.

As you use the GTE DUATS system in the weeks ahead, we hope you will recognize and appreciate the development team's latest efforts to upgrade the

system. GTE is dedicated to provide you, our valued customer, with the best state of the art technology.

## New Information Distribution Service

Want Cirrus software? Have a question on GTE DUATS or Cirrus? Want the Cirrus 56-day DATA (Airports and Nav aids) update? Want to be in on the latest information concerning GTE DUATS? You can have all of this and more by simply requesting information through our e-mail (DUATS@gsc.gte.com).

**Want Cirrus software?** Please provide: Name

Address

OS: Win3.1, Win95 or 98, NT

Media: CD, Floppy, e-mail (yes, we can e-mail Cirrus)

**Have a question or problem with GTE DUATS?** Please send an e-mail. Using this service will get us the information we need to assist you and allow us to do our homework so we can provide you with the correct solution. E-mail allows you to send us documented information on the problem you are experiencing. Simply cut and paste documented information into the e-mail or attach it as an enclosure. You can copy and send pictures if they explain the problem more clearly.

**Want a 56 day Cirrus DATA update?** You can download this from our web site or we can put you on the automatic e-mail distribution list. All you have to do is request that you be added to the automatic distribution list. You can request removal at any time.

**Want to be on our "Latest GTE DUATS Information List?"** Send us an e-mail.

You will not receive e-mail from GTE DUATS unless you have specifically requested it. We will also remove you from any list upon request.

For faster service: We request you submit your e-mail with a subject line. Be specific on the subject, i.e., Modem, Hayes 56K, Weather translation problem, request for Cirrus Software, etc.

Remember, you can still access our Help Desk by phone at 1-800-345-3828 and if you don't have e-mail or internet access, we will still provide software via the U.S. Postal Service.

## DUATS WANTS YOU!

*Your comments are appreciated.*

You, the pilot, are the ultimate user of our system. Your continued support helps determine our success. If a problem is discovered while using DUATS, please let us know by calling 1-800-345-3828 or emailing a message to DUATS@gsc.gte.com.

## Amending Flight Plans

### Filed a flight plan in DUATS and you need to make a change?

DUATS provides for changes to flight plans that you have submitted, but you have to log directly into DUATS. If you are using Cirrus, select "Interactive Logon" from either the menu or the Icon.

If you are using any other software or telnet, just enter your access code and password at the logon prompt.



Once you are in DUATS, select #2 "Flight Plan and Planner" from the Main Menu. Then select #2 "Amend Flight Plan" from the Flight Plan Menu. You will now be requested to enter the aircraft tail number for the flight plan you want to amend. Once you have entered the tail number a flight plan will be presented. Since it is possible to have more than one flight plan filed with GTE DUATS using the same tail number, you will be asked "Is this the flight plan to amend? (Y/N)". If this is the right flight plan select "Y" otherwise select "N" and the system will present the next flight plan stored. Continue to select "N" until you get the flight plan you want.

When you select "Y" you will be prompted "Adverse weather may exist for your briefing area. Do you request these additional weather types? (Y/N)", respond appropriately.

The next prompt will be "Enter field number(s) to correct, 'F' to file, 'S' to save, 'FS' to file and save, 'R' for route wx briefing, or 'Q' to quit". Now you can make any changes you want by selecting the number of the field(s). If you select more than one field put a space between each field number and DUATS will automatically prompt you for all fields selected. When you finish making changes press "F" and your amended flight plan will be reentered into the DUAT system for submission to the FAA.

Once your flight plan has been sent to the FAA you cannot make changes. All VFR flight plans are retained until 1 hour prior to departure. Centers are normally 2 hours but, depending on work load, Center may request flight plans from DUATS up to 6 hours in advance.



## Coming Soon ....

### New GTE DUATS Website

If you would like to be kept up-to-date about this new site, please send us your e-mail address