



## NEW!! Receive Flight Plan Acknowledgments in Your E-mail/Cell Phone.

CSC DUATS now gives you the option to have an acknowledgment notification sent to any e-mail address when your domestic flight plan has been filed and acknowledged with the ARTCC, FSS, or AFSS. You can even direct it to your cell phone as a text message.

The message will include:

- Time of acknowledgment
- Aircraft ID/tail number
- Departure point
- Destination point
- Estimated time of departure
- Filing authority

You can use this information to ensure that the flight plan you filed had the departure, destination, and departure time that you intended and that it has been received by the ARTCC or FSS/AFSS.

### Here's how it works...

When you file a domestic flight plan using [www.duats.com](http://www.duats.com), go to the bottom of the form and check the "FP Ack" box after "e-mail Notification option". Then enter the e-mail address to where you want the notification to be sent. You can check the "save as default" box to retain this e-mail address for future use and it will be saved in your CSC DUATS on the Web profile.

If you have previously set up your CSC DUATS on the Web profile to include an e-mail address, this address will appear in the "e-mail address" field, prefilled in for you. You can overwrite this e-mail address with a new one and optionally make it your default by checking the "save as default" box.

After you have submitted your flight plan with CSC DUATS on the Web, look for the CSC DUATS acceptance, for example:

Flight plan accepted by CSC DUATS service and will be filed with ZDC on Fri Mar 20 16:02 (UTC).

In this example, CSC DUATS will then send you an e-mail after an acknowledgment has been received from ZDC. The acknowledgement means that ZDC has accepted the flight plan, validated it, and has entered it in their departure list.

**File FAA Domestic Flight Plan**

1. Type	2. Aircraft Identification test	3. Aircraft Type / Special Equipment C182 K-RVSM, FMS, mode C	Number of Aircraft 1
4. True Airspeed (KTS) 140	5. Departure Point	6. Proposed Departure Time Minutes from now	7. Cruising Altitude
8. Route of Flight <a href="#">Click to check for preferred routes</a>			
9. Destination	10. Est. Time Enroute (HHMM)	11. Remarks	
12. Fuel on Board (HHMM)	13. Alternate Airport	14. Pilot Name and Address: LEON Phone:	Aircraft Home Base: IAD
16. Color of Aircraft red	17. Destination Contact (optional) Name: Phone:		15. Number Aboard
<input type="checkbox"/> Email Notification Option <input type="checkbox"/> FP Ack    Email address: _____ <input type="checkbox"/> Save as default			
<input type="button" value="File This Flight Plan"/> <input type="button" value="Reset Form"/> <input type="button" value="Cancel and Return to Main Menu"/>			

\*Note: The pilot name cannot be changed here. To file a flight plan with a different Pilot in Command, list the PIC's name in the remarks section or log in to DUATS using that pilot's access code.

You can expect an acknowledgement from 5 to 20 minutes after the filing time indicated in the CSC DUATS acceptance message. For the example above, the e-mail you would receive is :

At 1607Z 03/20/09 CSC DUATS has received an FP acknowledgement from ZDC for N1234, IAD to RIC, ETD 1802Z 03/20/09

*continued on back*

### Sun 'n Fun – Free Software and Flight Planning Forum

Get your FREE Golden Eagle flight planning software at Sun 'n' Fun, plus attend a forum on "Free Automated Flight Planning On The Web". Times and locations for the forum presentation are Tuesday 10 am in tent 7, Wednesday 12 pm in tent 9 and Saturday 1pm in tent 5. Or, drop by our booth in Hanger D-65 to get a "one on one" demonstration of our software.

Please retain your DUATS Newsletters for future reference.

**DUATS...Still the Fastest Way into the Air and Still Free**

Download the latest Golden Eagle FlightPrep software from [FlightPrep.com](http://FlightPrep.com) or call for a free disk at **1-800-345-3828 or 1-703-818-5404 or e-mail [duats@duats.com](mailto:duats@duats.com)**

Data line: 800-767-9989

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FAX: 703-818-4723

Internet Telnet: [direct.duats.com](http://direct.duats.com)

Internet Web: <http://www.duats.com> or <http://131.131.7.104>

Secure Web: <https://www.duats.com>

## Flight Plan Acknowledgments Q and A

**Q: What e-mail address do I use to have CSC DUATS deliver to my cell phone?**

A: Each cell phone company has a way to create an e-mail address that will be delivered as a text message to your cell phone. Usually it looks something like this – 7035551212@cellphonecompany.xxx. You need to go to your cell phone company’s Web site and get guidance there. Also we have instructions for the major cell phone providers when you click on the “e-mail Notification Option” link in the flight plan form.

**Q: Why does DUATS wait to send flight plans to the centers or FSS/AFSS?**

A: The CSC DUATS system currently holds flight plans until 2 hours before departure for ARTCCs and 1 hour before FSS/AFSS. This allows pilots to change flight plans directly with CSC DUATS up to the time that it is delivered to a center or FSS/AFSS.

**Q: What should I do if I don’t receive an e-mail message when I expect it?**

A: Normally, you will receive an e-mail within 25 minutes of the scheduled delivery time given in the CSC acceptance of the flight plan. The time may vary because of congestion at the filing facility or Internet congestion after the CSC e-mail left the CSC facility. Also delays may occur if the flight plan was rejected by the ARTCC or FSS/AFSS and had to be corrected and resent by CSC.

Another common reason for not getting the e-mail is that there was an error in the e-mail address itself or you might have entered an home address where you intended to enter a work address.

If it is getting close to your proposed departure time and you have not received your e-mail, you can call the CSC help desk at 1-800-345-3828. They will be able to give you a status on your flight plan.

**Q: Why did my e-mail notification message say “filed” instead of “acknowledgement”?**

A: In cases where CSC does not get an automated acknowledgment back from the ARTCC or FSS/AFSS, CSC will contact the ARTCC or FSS/AFSS over the phone to insure that the flight plan has been received. If necessary, CSC will refile the flight plan over the phone to ensure that the facility will have it. In these cases, your e-mail notification will say “filed” versus “acknowledgment”.

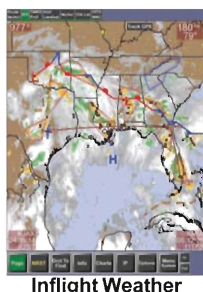
**Q: What should I do if I am missing a Flight Plan after I received an email notification message?**

A: If you ever encounter a missing flight plan, please advise CSC DUATS by phone or e-mail as soon as possible (data is only retained in DUATS for 15 days, after that it is impossible to retrieve information). Include the date you filed, aircraft ID, departure and destination. E-mail to duats@duats.com or call 1.800.345.3828, and we will investigate and provide you with the results.

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